



## Policies for PlayWisely ATX Classes

### **Enrollment:**

Advance registration is required. If you enroll after the session begins, the enrollment price will be prorated. Drop-ins are only available if advertised for the session and not guaranteed. There are no refunds once you have enrolled.

### **Transfers:**

If you are enrolled in a session and request a transfer to another session, you will be charged a \$20 transfer fee. If you are enrolled in a session and request a same session class transfer for the rest of the dates, you will not be charged a fee if it is before the first day of class. If you request the transfer after the first day of class, you will be charged a \$20 transfer fee.

### **Cancellations:**

There are no refunds once you have signed up for a session or drop-in. Make-up classes are not guaranteed and only available if there is space within the same session in which you are enrolled in. Make up classes do not roll over to the next session. Notification of any class absences via text (262-510-4567) or email is always appreciated ([chloe@playwisely.com](mailto:chloe@playwisely.com)).

### **New Family Onboarding and Materials Fee:**

\$50.00 | Includes a PlayWisely take-home card set and a PlayWisely ATX t-shirt. This is a one-time fee for brand new families to PlayWisely ATX. If you attended a session at any point previously, you do not need to pay this again. This fee is required for all families who are attending a full session or are attending a second drop-in class. If you are attending a single drop-in and it is your first class, you will not be required to pay the fee until your next drop-in or full session. This fee will be automatically charged to your card on file if it is not added by you at check out.

### **When Illness Occurs:**

1. Your child must be fever-free for a full 24 hours to participate in class.
2. Your child must be free of any contagious illness or circumstance(s) (such rash, lice, etc.) for a full 24 hours before resuming classes.
3. If your instructor is ill, they are required to notify you as soon as possible.

Notification of illness via text (262-510-4567) or email is encouraged ([chloe@playwisely.com](mailto:chloe@playwisely.com)).

### **Safety Precautions:**

Hand sanitizing stations will be available at all times. Equipment will be sanitized between classes.

**Diapering:**

A changing table will be available for PlayWisely ATX families to use. Please do not dispose of soiled diapers within the PlayWisely ATX facility or its garbage cans. Disposable bags will be available to put diapers inside of to take home or to the outside dumpsters after class. Thank you for helping keep our area clean and fresh for all families to enjoy!

**Inclement Weather Policy:**

If area school districts, including Austin ISD and Dripping Springs ISD, are closed due to inclement weather, PlayWisely ATX classes will be offered via Zoom instead. In the event of a 2-hour delay, cancellations will be at the discretion of the instructor. No refunds or credits will be given for classes canceled when make-ups are offered but not attended.

As always, please contact Chloe at [chloe@playwisely.com](mailto:chloe@playwisely.com) or 262-510-4567 with any questions.

Thank you!